

Fast track to elections with the Müller 8500

The Kommunale Rechenzentrum Niederrhein (KRZN) has placed its faith in the Müller mail insertion system for the processing and mailing of election notifications and other documents.



The Müller 8500: an all-rounder for mail insertion

Nowadays, there is almost nothing that works without digital and system-secured

data processing. It is also a very big and important issue for local administrations: digital data processing is indispensable in vehicle registration, applying for identity documents, certificates, housing benefits or welfare, processing and registering building applications or simply borrowing books from a public library. On the one hand, things have to go quickly, and on the other hand it must be 100 percent certain that all information is processed, stored and, if necessary, archived in compliance with data protection requirements. The Kommunale Rechenzentrum Niederrhein (KRZN) in North-Rhine Westphalia is a reliable partner for such data processing jobs.

Service provider for communal administrations

The KRZN is an intercommunal cooperation owned by the districts of Wesel, Viersen and Kleve as well as the boroughs of Krefeld and Bottrop. Its customers include Düsseldorf (the capital of North-Rhine Westphalia), the boroughs of Duisburg, Oberhausen, Solingen, Herten and Herne as well as the districts of Neuss, Borken and Steinfurt. In its role as an IT service provider, the computer centre offers 140 products and applications for communal administration. At the same time, the centre also ensures that all of the data and information to be processed is automatically transmitted by electronic means to the corresponding authorities.

Some of the KRZN's specialist applications are available seven days a week and 24 hours a day – every day an average of over 12,500 employees in the boroughs and communities are connected to the KRZN.

Besides IT services, the KRZN also offers its customers a service for print and output management, and sends mailpieces including election notifications, welfare notifications, SAP reminders and notifications concerning property levies or business tax. In the year 2012, there was a significant change within a sensitive area of work: away from the election notification card and towards an election notification letter with an ever increasing range of content. This prompted the KRZN to invest in a fast mail inserting system. A market analysis was initiated, sector-related trade fairs were visited and discussions held with manufacturers from the sector. In the end, the order went to Müller from Kranzberg near Munich with their Müller 8500 inserting system. The specialist for



Martin Bendorf (left) and Wolfgang Gubensek from KRZN are expanding their mail services for their users.

Flexible Paper Handling Solutions convinced KRZN with a customised inserting solution that can be extended at any time and adapted to meet new customer requirements.

Print output of 17 million sheets

Commenting on the decision, Martin Bendorf, who is responsible for production at KRZN, says: "Considering all our current and future requirements as well as the Müller 8500's optimum inserting performance for our needs and the good price-performance ratio, we are very happy that we gave the order to Müller." The modular construction, the close proximity of the technical support and the good availability of the service technicians are all things that impressed us during the market analysis," adds Wolfgang Gubensek, the deputy manager of the systems and networks department, which is assigned to the production department. Estimates of the print volume in the entire communal sector served by the computer centre are already available for fiscal year 2017: around 17 million sheets of all kinds have to be printed. Almost a third of this output will be inserted into envelopes with the Müller 8500, and in many cases

electronic franking will be added during printing. Only DIN A4 documents will be processed. The KRZN can process small to very large print runs of various materials quickly and flexibly using the Müller 8500. An average of up to three sheets per envelope are planned, whereby a maximum of nine sheets can be processed.

Ideally equipped for data protection

Personal data always has to be processed with the highest levels of care and security. Such care and security are realised because the Müller 8500 inserting system is equipped with ultrasonic double-sheet detection, 2D camera reading, a diverter and data tracking for mailpieces. It goes without saying that access to the printing and output centre is regulated in compliance with data protection laws. Furthermore, the communal computer centre is certified to BSI 27001 on the basis of IT-Grundschutz (IT Baseline Protection). With the new Müller 8500 inserting system, the KRZN is able to handle a larger inserting volume



in a shorter time thanks to the higher speed. It can also provide its users and customers with additional services. Its portfolio of IT services and full service package in the field of output management give the computer centre a broad basis for its activities. As Martin Bendorf and Wolfgang Gubensek confidently declare: "Our aim is to further expand our services for our users in the fields of printing, inserting, electronic franking and delivery to our postal provider. In Müller we have a competent partner at our side for both our current and future projects."

Further information:
www.mueller-phs.com

Briefkasten DIN erleichtert Briefeinwurf



Werktäglich landen ca. 80 000 Briefe beim Empfänger in Deutschland. Die Formate haben sich rapide hin zu größeren Sendungen verändert. Onlinebestellungen, Warenproben, Zeitschriften etc. sorgen oftmals für geknickte und zerrissene Post. Dies waren Gründe, weshalb schon vor einiger Zeit die deutsche DIN-Norm 32617 durch die europäische DIN-Norm 13724 ersetzt wurde. Die Einwurföffnungen (min. 325mm/max. 400 mm bei Querformat und min. 230mm/max. 280mm bei Längsformat, Einwurfhöhe 30 mm/max. 35 mm) sind den heutigen Ansprüchen angemessen. Leider sind nationale Abweichungen möglich, weshalb die DPAG die EU-Norm nur empfiehlt. Auch darf jeder Inhaber eines Einfamilienhauses von der Norm abweichen. Pflicht wird es allerdings, wenn es sich um eine Ausschreibung handelt. Diese gilt vor allem für Hausverwalter oder Hauseigentümer einer mehrteiligen Briefkastenanlage. Langfingern gelingt es nach den Kriterien dieser Norm nicht, an der Entnahmesicherung vorbei Sendungen wieder herauszufischen.

Wichtige Details im Hinblick auf die Dauerhaftigkeit sind die Vorgaben, wonach die Kästen nicht mit bloßen Händen verformt oder aufgebrochen werden können sowie vor Regen und Nässe geschützt sind. Wichtig ist, dass jeder Mieterhaushalt auf einen DIN-gerechten Briefkasten bestehen kann. Wenn es zu Konflikten kommt, weil Sendungen zum Beispiel zerknittert, nass oder zerrissen sind oder der Briefkasten nicht groß genug ist, um Post im Format DIN A4 aufzunehmen, kann der Mieter die Miete mindern. Das Berliner Landgericht urteilte: „Treten durch die vom Vermieter installierte Briefkastenanlage Probleme bei der Zustellung von Zeitschriften oder DIN A4-Umschlägen auf, so ist eine monatliche Minderung angemessen.“ (AZ 29520/90)

Bei Fragen kontaktieren Sie bitte

Herrn Elmar Müller (mueller@dvpt.de) oder

Herrn Serkan Antmen (antmen@dvpt.de, Tel.: +49 69 829722-46).

Weitere Informationen unter www.dvpt.de
Deutscher Verband für Post, Informationstechnologie und Telekommunikation e.V.